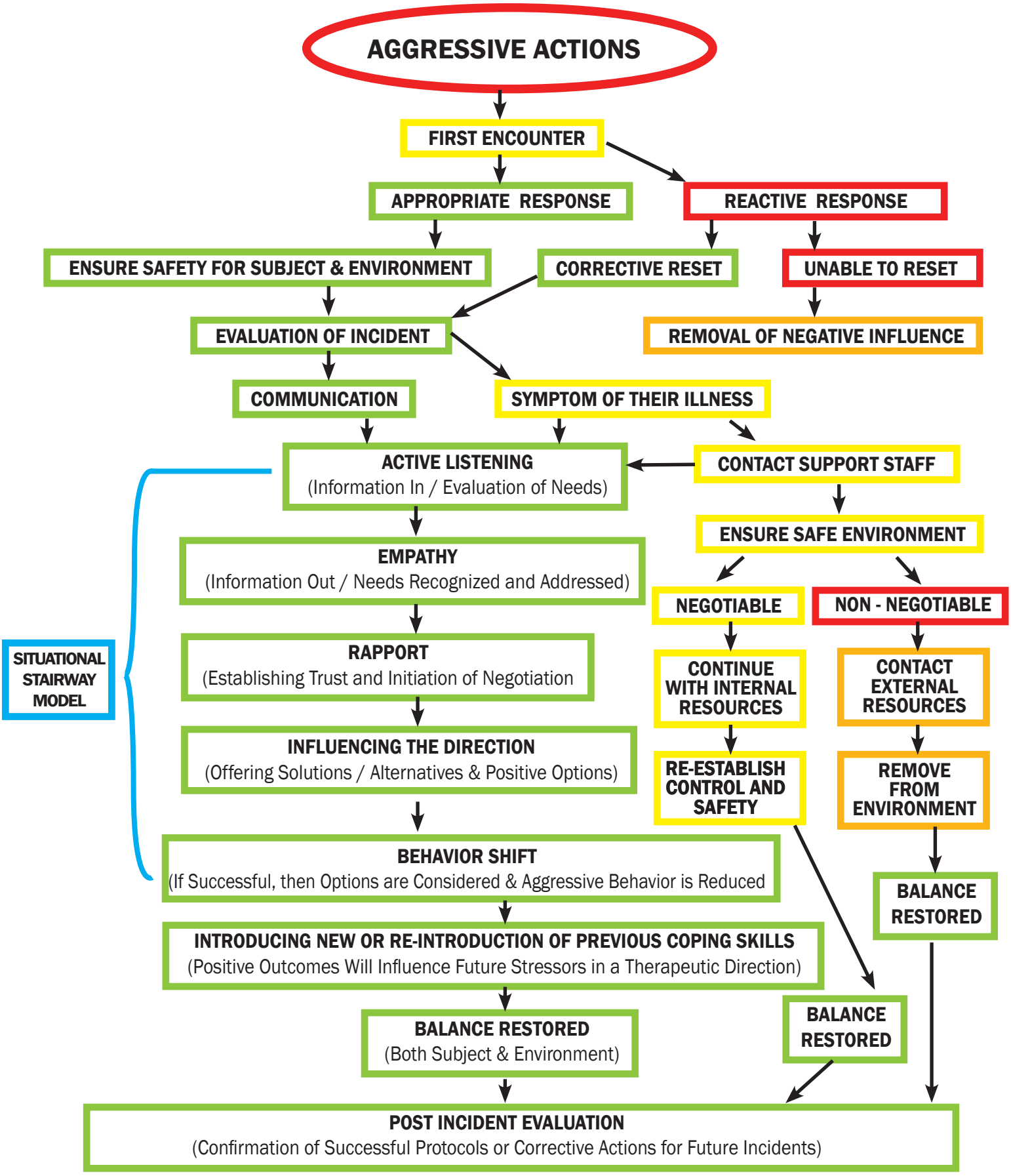
PHOENIX TRAINING GROUP

B.E.N.D. MODEL
(BEHAVIORAL EVALUATION & NEGOTIATION DEVELOPMENT)



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