

# LIVE INSTRUCTOR TRAINING SEMINAR.



## DE-ESCALATION and VIOLENCE EVASION CLASSES.

**JULY 15 - 19**  
**8am - 4:30pm**  
**COX NORTH HOSPITAL**

(Details Inside and on Back Panel)



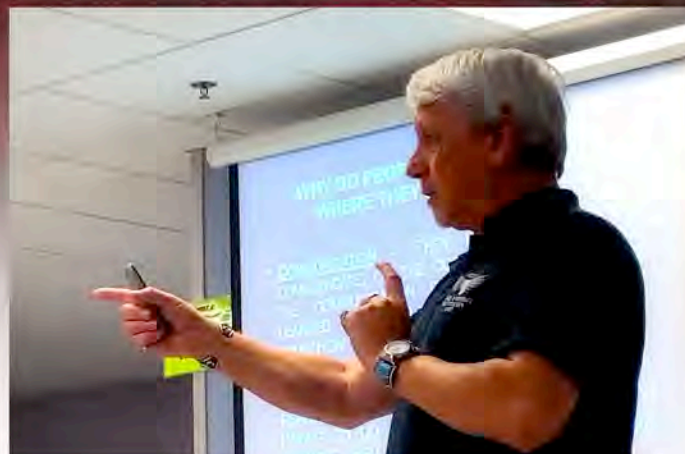
# DE-ESCALATION and VIOLENCE EVASION CLASSES.



## SIGN UP TODAY, SEATS STILL AVAILABLE.

This comprehensive training class gives your staff the knowledge & educational tools to effectively mitigate events in their facility that could lead to workplace violence. This master class shows staff how to keep themselves and others safe using effective de-escalation & violence evasion techniques. All participants receive a *Certificate of Completion* at the end of the program that complies with State and Federally mandated healthcare and workplace violence prevention training required by law. Get your staff educated and certified at these signature training classes.

Since 1976, Phoenix Training Group (*Creators of MAB – “Management of Assaultive Behavior”*) has been recognized nation-wide as leaders in creating educational programs tailored specifically to the Healthcare Industry as well as all other facilities that face potential workplace violence. Offering on-site training as well as easy to use, cost-effective online options, *CEO Doc Elliot* has produced training programs and educational media specific to challenges modern workplace environments and healthcare facilities face while managing violent behavior.



## Classes Day 1 - 4

### Standard VIP Response Instructor Training

Covered will be customizable evidence-based learning regarding dynamics of psychological de-escalation, exploring why a person becomes agitated, treating behaviors as a symptom rather than a problem. Basic non-injurious and violence evasion skills and laws & rights of staff & clients will also be discussed.

## Class Day 5 (Optional)

### High Acuity, Team-Oriented Containment Training

is designed for facilities with the responsibility to care for escalated & violent clients and educates staff to properly and safely assist or contain clients as needed.

## SEE BACK PANEL FOR MORE INFO.

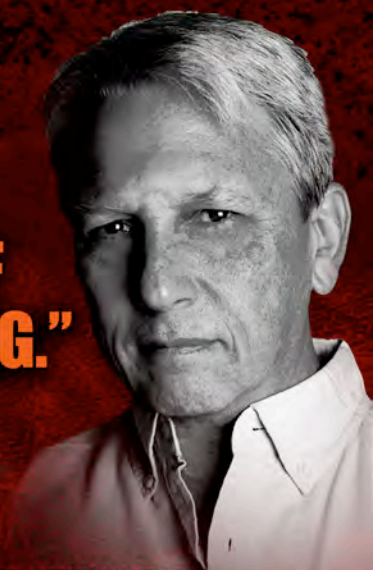
- Dress comfortably
- Bring laptops, pad, pencils, etc. to take notes
- Comprehensive Program Textbook provided
- Certificates will be issued to each participant
- Snacks served each morning prior to class

### Day-by-day objectives listed on our website:

DAY 1-4: <https://phoenixtraininggroup.com/4-day-instructor-training-vip-response/>

DAY 5: <https://phoenixtraininggroup.com/optional-5th-day-high-acuity-containment-and-evasion-vip-response-instructor-training/>

**“WE’LL  
PREPARE  
YOUR STAFF  
FOR ANYTHING.”**  
**DOC ELLIOT/CEO**



**WHAT:** **DE-ESCALATION and VIOLENCE  
EVASION INSTRUCTOR TRAINING**

**WHERE:** **Cox North Hospital  
Main Education Room**  
1423 N. Jefferson Ave., Springfield, MO 65802

**WHEN:** **JULY 15th through 19th 8am - 4:30pm**  
**DAYS 1-4:** Standard VIP Response  
Instructor Training  
**DAY 5:** Optional: VIP Response High  
Acuity, Team- Oriented  
Containment Training

A full seminar Objectives List is posted on our website.



**CALL or EMAIL TODAY to RSVP  
SEATS ARE STILL AVAILABLE  
833.630.0300  
info@PhoenixTrainingGroup.com**



**www.PhoenixTrainingGroup.com**