

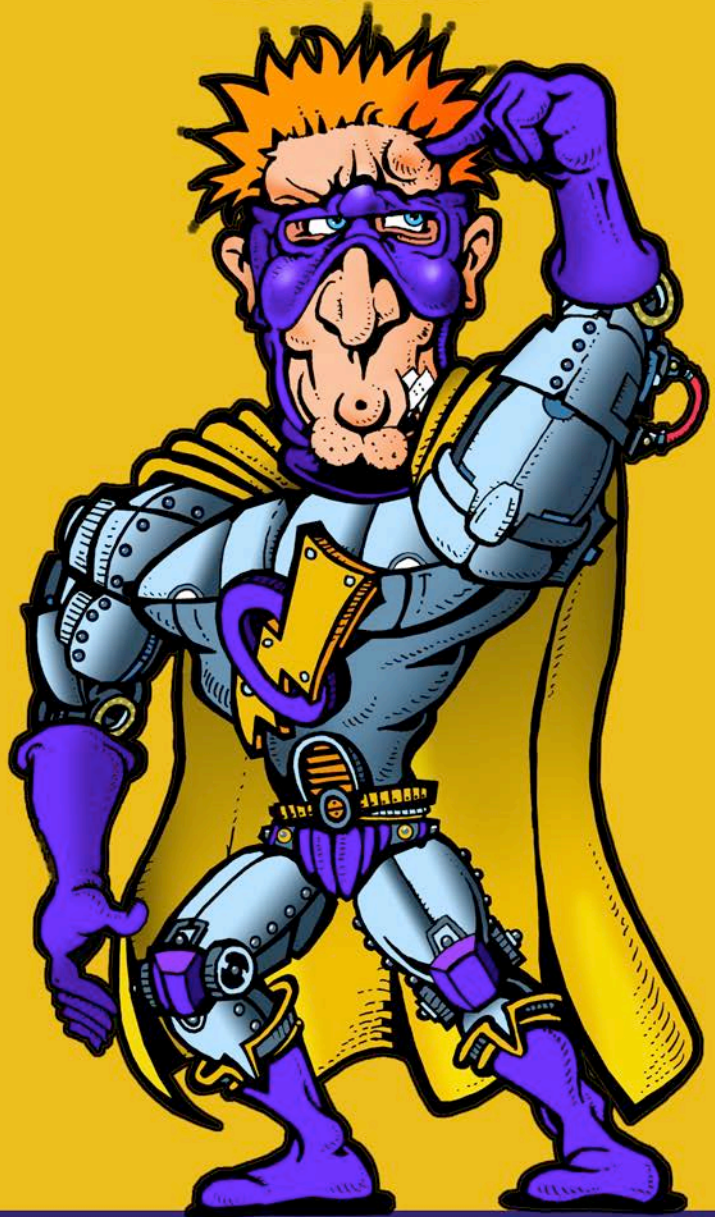
# ORDER NOW!



# ORDER YOUR COPY TODAY!

# FFENDERATOR

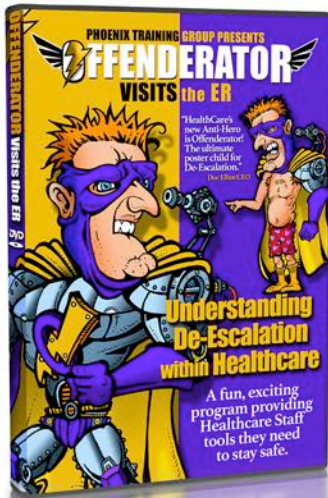
## VISITS the ER



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# Understanding De-Escalation within Healthcare







By adding **OFFENDERATOR Visits the ER** to your educational program in your facility, you will encourage critical thinking amongst your Healthcare Staff and train them with the best strategies to handle difficult situations. Though information may be vital and relevant, if videos shown during class are boring, dry or too technical, it will cause an audience to lose interest while watching.

When staff experience an entertaining class or video, they pay better attention, learn more and actually retain what they have learned. This facilitates the development of vital skills that help effectively manage aggressive behavior in the workplace making the environment safer and more efficient.

**OFFENDERATOR** challenges our fictional staff with eight Escalation Events and ten De-escalation Events. Viewers will see examples of where and when these kinds of events take place emphasizing the concept that knowing “*what NOT to do*” is as important as knowing what “*TO*” do.

The scenarios and material contained in **OFFENDERATOR Visits the ER** will apply to various departments within your Healthcare environment. Lessons explored here involve situations that focus on nursing, doctors, administration, front desk, security, social services, patients, and others.

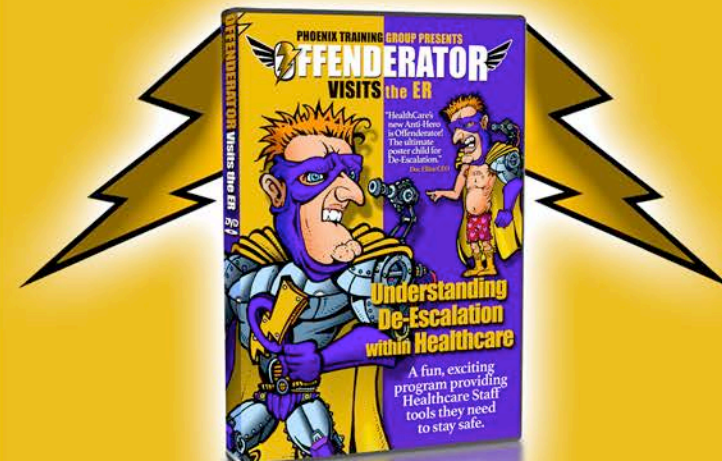
**The OFFENDERATOR WORKBOOK:** Our dynamic interactive companion workbook provides even more detailed explanations to provide insights and tips while answering questions regarding the many scenarios staff, employees or patients may encounter. Utilizing the DVD and workbook in tandem will invite staff to answer questions as they work, taking notes from the lesson as they go along, thus improving the overall learning experience. The **OFFENDERATOR** workbook can be used both as a self-learning module by the viewers, or it can be used by an instructor, using the detailed lesson plan to better solidify lesson points and help deliver a more interactive class experience.

## WHY OFFENDERATOR?

Mitigating aggressive people in the real-world workplace is a serious subject. But our idea behind **OFFENDERATOR** is to offer staff a lighter, more entertaining approach that encourages positive outcomes, better retention of subject matter, and a more effective overall educational process. When employees enjoy training materials they will promote the program to others in the facility. Our 25-minute program provides laugh-out-loud storytelling and features professional, comedic actors, Hollywood-level animation, an engaging musical score and a technically balanced script containing the best training experience possible.

### ORDER your DVD and WORKBOOK

by calling our office, emailing us or visit our website.



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LEARN WHAT **TO** DO  
and WHAT **NOT** TO DO.



A MESSAGE FROM  
**DOC ELLIOT**

CEO Phoenix Training Group

Violence and frustration that staff experience within the Healthcare environment grows every day. Hospital staff require effective tools, resources and training to help keep themselves and patients safe.

Phoenix Training Group proudly offers an impactful film, packed with useful, real-world information presented in a unique and cutting edge fashion, featuring live-action actors interacting with our anti-hero — **OFFENDERATOR.**