



PHOENIX
TRAINING GROUP

**“WE’LL PREPARE
YOUR STAFF
FOR ANYTHING.”**

DOC ELLIOT/CEO



WORKPLACE VIOLENCE PREVENTION TRAINING



**END VIOLENCE
WITH OUR PROVEN
ON-LOCATION
DE-ESCALATION
TRAINING.**



ONE STOP VIOLENCE PREVENTION TRAINING.

Phoenix Training Group provides quality workplace violence prevention training, teaching your staff to solve potential issues regarding violence in the workplace. Founded in 1976 by CEO Doc Elliot, Phoenix Training Group (formerly MAB) established the first standardized violence prevention education training program in the country and has certified millions in countless industries with proven violence prevention techniques, crisis negotiation training and de-escalation.

Our **VIP Response™ Training** programs provide specialized skills that ensure a safe and effective environment offering crisis negotiation skills to anyone faced with unpredictable, suicidal, aggressive or violent behavior. Our training exceeds mandatory regulatory requirements and violence prevention laws in every state in the U.S. and abroad.

VIP Response™ Training teaches your staff to prevent violent human conflict counters and provide a safe environment for the people and companies you work with. They will quickly learn to recognize signs of a person escalating to violent behavior and know how to properly intervene and hopefully end the confrontation before it begins. If this is not possible, they will know what to do next.

We use advanced psychology and real-world knowledge helping your staff gain valuable understanding of why humans react the way they do in ways that could provoke or escalate situations your people could be faced with. They will learn to react appropriately, defuse effectively, and respond physically if necessary. Ensuring the safety of staff, clients and others associated with the facility is our ultimate goal.



Whether you have two employees or fifty thousand, our fully customized programs address your needs at a lower cost than other available programs. Don't be caught unprepared for a potential situation that could endanger you, your staff, your clients/customers, or business partners with Doc Elliot's experience in proven crisis negotiation methodology.

PHOENIX SERVICES:

- Law Enforcement
- Corrections Facilities
- Active Shooter Education
- Medical & Social Services
- Regional Centers
- Schools & Colleges
- Federal & Military
- Corporate Workplace & HR
- Retail and Customer Service
- Churches
- Airline, Travel & Hospitality
- Convalescent & Hospice
- Chemical Dependency
- Homeless Programs
- Suicide Prevention
- Anti-Bullying
- Sexual Harassment
- On-Site POST Certified Milo Shoot-Don't Shoot Training
- Crisis Negotiation Training
- SAG/AFTRA Motion Picture TV Authenticity Consulting

CALL TODAY: We will help your organization develop a safe and effective **customized** training program that's right for your staff, as well as meet all compliance requirements your organization needs.





PHOENIX

TRAINING GROUP

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