

**OUR VIP RESPONSE*
ONLINE TRAINING
HELPS YOU DEAL
WITH THIS GUY.**

***Violence Intervention and Prevention**



SAYING "CALM DOWN" DOESN'T WORK DURING EFFECTIVE DE-ESCALATION...WE'LL SHOW YOU WHAT DOES.

Learning the intricacies of the de-escalation process is an acquired skill, and Phoenix Training Group's VIP Response Workplace Violence Prevention Training Courses will show you what to do and what **NOT** to do.

Your staff are required to provide a valid *Workplace Violence Prevention certification* when applying for employment where it's required. Our VIP Response program makes your healthcare or public safety staff more valuable and qualified to organizations. We provide certificates to your staff quickly & easily, preparing them for adverse situations so they may react correctly and de-escalate them.



Phoenix Training Group also offers a variety of effective de-escalation safety products such as our patented BashBag™

Whether you have five or fifty-thousand employees, we'll quickly and easily certify your staff with our VIP Response Workplace Violence Prevention Online Courses.

Most facilities requiring violence prevention certification are familiar with **MAB**®, or our "*Management of Assaultive Behavior*" program. **Phoenix Training Group** created **MAB** in 1975 as a comprehensive certification tool where staff acquire skills needed to deal with potentially hazardous situations, whether an agitated person or an active shooter situation. For over 45 years, we have trained and certified millions of staff, providing cost-effective workplace violence prevention training to organizations worldwide.

Other courses may allow staff to skip through training materials without learning and retaining the information. Our program results in better prepared professionals keeping themselves, their fellow staff, and others safe. We'll challenge your staff, offering them the tools and insights they need to safely perform their duties.



PHOENIX
TRAINING GROUP

Creators of MAB®

GET YOUR CERTIFICATE WITH OUR EASY TO USE ONLINE TRAINING COURSE.

8 Hour CE Equivalent Initial Provider VIP Course:

Designed for employees who have never taken the class before, or work in high acuity environments such as ER or behavioral health.

4 Hour CE Equivalent Re-certification VIP Course:

Designed for employees who need to recertify their current or expired certification.

4 Hour CE Equivalent General Certification VIP Course:

Designed for employees who require certification needed to work at an organization requiring non-specific certification.

- **PHOENIX** is your exclusive Workplace Violence Prevention Program Provider
- Fast, easy, convenient and comprehensive
- Be prepared for any type of aggressive, violent, difficult situation or person
- Become proficient at de-escalation or improve your existing skills
- Recognized Platinum Standard of Training
- Feel more confident and prepared
- The QR code below directs staff to our website, an orange button takes them to our online section



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Offices in Southern California and Missouri

GET CERTIFIED TODAY!